

# Amplifying Global FX Capital

## Terms and Conditions

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These Terms and Conditions apply to your use of the 'AmpGFX report', 'Real Time AmpGFX Trading Strategy' notes and commentary, and all other reports published by Amplifying Global FX Capital Pty Ltd ("AmpGFX", "us", "we", "our") on our website or sent to you via email, Whatsapp and other message services.

We are licensed in Australia (ASIC) to provide **general** financial product advice only to retail and wholesale clients.

By agreeing to these Terms and Conditions, you acknowledge that you have read and understood our Financial Services Guide.

It provides information to assist you in deciding whether to use any of the financial services offered by us. It includes information about who we are, the financial services we provide, how we are remunerated, potential conflicts of interest, and how we deal with complaints.

All information contained on our website and in emails and other message services, including our 'AmpGFX Reports' and 'Real Time AmpGFX Trading Strategy' notes and commentary is general advice; your personal circumstances have not been taken into account. If you are in doubt about the suitability of an investment, you should seek professional financial advice.

## Access to Information

Subscribers to our subscription options ('AmpGFX member,' 'Real Time member') or on a free trial have access to our full published reports by logging in to our website using their username (email address) and password. Subscribers must not disclose any username(s) or password(s) to any third party, or copy the material in the reports for distribution to any third party via any method; including emailing text and pictures, screenshots, pdf or other documents.

If we detect any misuse of your login details, such as your login being used in a large volume on a regular basis, we reserve the right to cancel your subscription.

Subscribers to 'Real Time member' subscriptions are sent trading strategy notes and commentary on email and the Whatsapp messaging service. These messages are not to be forwarded or resent in any way to any third party.

## **Use of Copyright Material**

All material published on our website is owned by AmpGFX. The 'Executive Summary' and 'Image Preview' in our 'AmpGFX reports' that are emailed to subscribers and those on free trials may be sent to third-parties only if you acknowledge the source and provide a link to its dedicated website. Contents in the full publications or other content on our website and 'Real Time AmpGFX Trading Strategy' notes and commentary is not to be reproduced, forwarded, or disclosed without our prior permission.

## **Site Security**

AmpGFX uses https protocol for enhanced security and ssl certification to encrypt your personal information to protect the security of the Site, Content and User Accounts. However, AmpGFX cannot guarantee that unauthorized third parties will not defeat security measures.

You provide us at a minimum your name and email address. You may also provide your phone number, state, country, and company. This information is stored on our website. You may access and update this information on your profile after you have logged in using your username (email address) and self-generated password. Your profile is found by clicking your name in the upper right corner of the website ([ampGFXcapital.com/profile](https://ampGFXcapital.com/profile)).

You are responsible for the security of your username and password log-in details. We remind you that the security of your personal information in your profile depends on you maintaining the confidentiality of your log-in details. This includes the strength of your password. A highly randomized password with a mixture of numbers, upper and lower case letters and special characters is recommended for safety.

We do not store your credit or debit card details on our website. We use PayPal Payment Pro to manage your payment for subscriptions. Your payment details are stored by PayPal. We are unable to access your payment method details, and they cannot be accessed from our website.

## **Your Privacy**

The information in your user profile is used to manage your login details for our website, and to email or send WhatsApp message alerts related to our services and described in these terms and conditions. We may use this information to contact you to inform you about changes to our services or business. We may also use this information to arrange meetings with our representative or inform you about presentations we may be involved in your area. We do not share this information with any other company or third-party unless we are required to by law.

## **Payment terms**

Our subscriptions are for annual memberships. Memberships for individuals are purchased on-line electronically using a PayPal account, credit card or debit card.

When you purchase an annual subscription, you agree to pay the price stated at the time of your order.

Annual subscriptions are renewed automatically unless you unsubscribe from your membership. You can unsubscribe at any time by viewing your membership details in your user profile. If you unsubscribe, you will still have the same access to publications on our website until the end of your current subscription period. We do not refund you for any portion of a paid subscription.

Payment for renewal will be directly debited from your PayPal account, credit card or debit card used for your initial subscription period.

The price paid for renewal will be that advertised on our website for new memberships. If the price for your annual memberships has changed, we will inform you directly via email before your payment for renewal is due.

If your credit or debit card has expired or PayPal payment method is not active at the time of your renewal, your subscription will be canceled and access to our reports and services revoked.

Group memberships price and payment can be negotiated directly with our representatives.

## **Delivery of our reports**

Our “AmpGFX Reports” are posted on our website when completed. An email is sent to all subscribers with the title, an executive summary and image preview of one chart in the report, and a link to the website to view the whole report.

If you are a subscriber and you have saved your log-in details in your web browser, the report should automatically open when you click on the website link. Otherwise, you will need to log-in to the website with your log-in details to view the report.

The report may be printed from the website. We remind you that this is for your individual use and you agree not to redistribute the report without prior permission.

We do not have a regular schedule for the release of new AmpGFX reports. In most weeks we release two to three reports, although there will be around five weeks per year when reports may be more sporadic during which time we may be taking a break or traveling for marketing and client liaison.

We expect there to be from 100 to 125 reports per year of varying length and depth of analysis, of around three to 15 pages of market analysis and charts.

We provide no guarantee on the quantity or length of reports.

If for some unforeseen reason our research reports are unavailable for an extended period, we will consider you eligible for a credit or refund on a pro-rated amount for the period of non-service.

## **Delivery of Trading Strategy and Market Commentary**

We trade our capital in a trading account owned by our company. The account is held at Saxobank. We trade this account using Saxobank on-line platforms from our computer and mobile devices.

If you are a subscriber to a 'Real Time membership' we send you an email as soon as is practical after we have executed a new trade, or updated an order in our trading account.

If you have supplied us with your cell phone number and connected with us on WhatsApp, we also send you a message as soon as practical.

These messages include:

1. the trading action (buy or sell) in an FX pair or financial product derivative, the entry price and an indicative size in 'units.'
2. The related information for existing outstanding positions; long or short, the number of units, average entry level, and related market orders (stop-loss and take-profit).
3. A brief explanation of the rationale for the trade.

Additionally, we send messages with market commentary related to our trading strategy, factors that may influence future trades, or general impressions on market developments.

In a fast moving market, we send a message with only the trade action and entry level. This is followed up later with further information on existing outstanding positions, related orders, and commentary.

All Real Time Trading Strategy messages and commentary is posted on our website and accessible only by Real Time members after they have logged-in. There is a longer delay on posting these messages on the website after messages have been sent. We do not guarantee a minimum time for posting these messages on our website.

The number of 'units' is indicative of the amount of capital at risk in one trade relative to others. However, this is an approximation that reflects the historical variability of the financial instrument. It does not provide any information on the actual amount of capital, leverage, or Value at Risk that we have applied to each trade in our account.

Unless otherwise stated in our Trading Strategy messages, our related market orders are executed on a buy-on-stop-if-bid, or sell-on-stop-if-offered at the order level. As such, we accept some slippage beyond our order levels on stop loss orders.

We report the trading performance from our trading account, derived from our Saxobank trading account, in the "Trading Performance" page on our website. However, you will not be able to replicate our trading performance for the following reasons.

1. There will still be a time delay between when we trade and you receive our Trading Strategy messages. As such, you will not achieve exactly the same entry levels in most cases if you attempt to replicate our trades.
2. If market prices reverse direction around our market orders, it is possible that our order is executed independently of an order that you may have entered with your broker at the same level, or vice versa.
3. We do not provide you with exact information of the size of trades in our trading account. As such, you cannot know how much capital or leverage we have applied to any of our trades.

We do not guarantee a minimum length of time between when we trade and you receive an email or WhatsApp message. We do not guarantee that you will receive a message every time we trade. We endeavour to send messages after every trade as soon as possible. However, the delivery of these messages will depend on the telecommunication network both at our end and yours. In most cases, we trade from our office, but we may also be out of the office for business or personal travel. In which case we trade and send messages from mobile devices; this may involve service disruptions and longer delays in preparing and sending messages.

This service is intended to provide you with detailed insight into our trading strategy, over and above that provided in our AmpGFX report. However, we remind you that our advice is general and does not take into account your personal circumstances, trading involves significant risk, you are responsible for your own trading and risk management, and we do not guarantee that you will not make losses if you attempt to replicate our trading strategy.

## **Managing your Subscription**

You can manage your personal details, including the email address used for login and messages received from us, and your password on your profile page: [ampGFXcapital.com/profile](http://ampGFXcapital.com/profile).

From here you can view and manage your subscription. This includes upgrading your subscription from a free trial to an 'AmpGFX membership' and further to a 'Real Time membership'.

If you "view your membership details" from your profile page, you can also choose to unsubscribe from our memberships.

If you unsubscribe, you will still have the same access to our publications on our website and receive our emails and messages until the end of your current subscription period. At the end of this subscription period, you will not be charged for renewal, and you will no longer be able to access the full publications on our website.

## Free Trial Terms

When you sign up for a Free Trial, you will receive the AmpGFX report for two weeks, around 4 to 6 reports. You will also be able to read our archive of past AmpGFX reports. You will not have access to Real Time AmpGFX Trading Strategy and commentary.

On registering for a free trial, you are subject to the same terms and conditions described above in this document for subscribers; including restrictions on sharing your login details and re-distributing reports.

At the end of your two-week period, your login details (email address) and password will no longer be able to access the reports, unless you subsequently subscribe to one of our membership options.

You may upgrade to a subscription at any time during your Free Trial from your profile page ([ampGFXcapital.com](http://ampGFXcapital.com)).

## Complaints

We try to adhere to the highest standards of service and conduct at all times. Nevertheless, we understand there may be times when you would like to make a complaint about our services. If you have a complaint about the service provided to you, please take one of the following steps:

Contact our customer service officer via email at:  
[greg.gibbs@ampGFXcapital.com](mailto:greg.gibbs@ampGFXcapital.com)

Or write to us at:  
The Complaints Officer  
Amplifying Global FX Capital Pty Ltd  
P.O. Box 873  
Queanbeyan, NSW 2620  
Australia

We will try to resolve the complaint as soon as possible, but it will be resolved within 45 days, or it will be referred to the Credit and Investments Ombudsman (CIO) a dispute resolution scheme which is authorised to deal with complaints in the financial and investment industry.

You may also contact CIO to deal with complaints. Amplifying Global FX Capital is a member of CIO (Membership Number: M0032175). CIO will facilitate discussions and negotiations between the parties to help reach an agreement and provide an independent adjudicator if necessary. There is no fee to for this service. The complaints resolution procedure is found on its website: [CIO.org.au](http://CIO.org.au).

## **Disclaimer**

All information contained on our website and in emails and other message services, including our 'AmpGFX Reports' and Trading Strategy notes is general advice; your personal circumstances have not been taken into account. If you are in doubt about the suitability of an investment, you should seek professional financial advice.

The information in our reports is sourced from reputable sources and accurately reflects our opinion. However, we do not make any representation or warranty that any material on our website will be reliable, accurate or complete, nor do we accept any responsibility arising in any way from errors and omissions.

You agree that any errors made in entering your contact information and order details are your responsibility and AmpGFX is not liable for any consequences that may arise as a result of such errors or incorrect information, including but not limited to sending the subscription to the email address as notified by you.

**I agree to the terms and conditions.**

**Subscriber's name:**

**Subscriber's signature:**

**Date:**