

Amplifying Global FX Capital

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By agreeing to these Terms and Conditions, you acknowledge that you have read and understood our Financial Services Guide.

It provides information to assist you in deciding whether to use any of the financial services offered by us. It includes information about who we are, the financial services we provide, how we are remunerated, potential conflicts of interest, and how we deal with complaints.

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Subscribers to our research reports or individuals on a free trial have access to our full published reports by logging in to our website using their username (email address) and password. Subscribers must not disclose any username(s) or password(s) to any third party, or copy the material in the reports for distribution to any third party via any method; including emailing text and pictures, screenshots, pdf or other documents.

If we detect any misuse of your login details, such as your login being used in a large volume on a regular basis, we reserve the right to cancel your subscription.

Use of Copyright Material

All material published on our website is owned by AmpGFX. The 'Executive Summary' in our reports that are emailed to subscribers and those on free trials may be sent to third-parties only if you acknowledge the source and provide a link to the report's dedicated URL (website address). Contents in the full publications or other content on our website are not to be reproduced, forwarded, or disclosed without our prior permission.

Privacy Policy

We collect limited personal information from our customers. When you sign up on our website for a trial or subscription, you are required to provide your first and last name and email address.

We use this information to send you email alerts when our research reports have been posted. These emails include executive summaries.

We may also use your personal information to send you marketing material about our company's business.

We may use this information to send you payment reminder alerts when your subscription period is coming to an end. And to alert you when your trial period is ending.

You are also required to indicate if you are an Australian resident. We use this information to charge you the 10% Goods and Services Tax (GST); we are required to by law, as an Australian company.

We do not collect any other personal information.

As a customer of AmpGFX, you can access the personal information we collect from you in the 'Profile' menu item on our website, after you have logged in. You can change your personal information (name and email address), and your log-in password from your Profile page.

We use an email service to send our email alerts and our company's marketing material. We share customers' first and last name and email address to this service provider to build and maintain our email distribution list.

The email service provides analytics to our company on which customers open emails, click links, and forwards email. The email service company acknowledges that our company (AmpGFX) owns the customer data and does not provide the customer data or analytics to any other party.

You have the option to unsubscribe from our distribution list. There is an unsubscribe link at the bottom of every email. If you unsubscribe, we promptly delete your record from our distribution list.

We do not share your personal information with any other third-party. If you would like us to erase your personal information from our website, please contact us with this request and it will be promptly actioned.

Site Security

AmpGFX uses https protocol for enhanced security and ssl certification to encrypt your personal information to protect the security of the Site, Content and User Accounts. However, AmpGFX cannot guarantee that unauthorised third parties will not defeat security measures.

You are responsible for the security of your username and password log-in details. We remind you that the security of your personal information in your profile depends on you maintaining the confidentiality of your log-in details. This includes the strength of your password. A highly randomised password with a mixture of numbers, upper and lower case letters and special characters is recommended for safety.

We use third-party services for secure credit card transaction processing, and these third-parties collect your billing information to process your subscription payments. Your payment details are not stored on our website and we are unable to access your payment method details.

Payment terms

Our subscriptions are for annual memberships. Memberships for individuals are purchased on-line electronically using a PayPal account, credit card or debit card.

When you purchase an annual subscription, you agree to pay the price stated at the time of your order.

Annual subscriptions are renewed automatically unless you unsubscribe from your membership. You can unsubscribe at any time by viewing your membership details in your user profile. If you unsubscribe, you will still have the same access to publications on our website until the end of your current subscription period. We do not refund you for any portion of a paid subscription.

Payment for renewal will be directly debited from your PayPal account, credit card or debit card used for your initial subscription period.

The price paid for renewal will be that advertised on our website for new memberships. If the price for your annual memberships has changed, we will inform you directly via email before your payment for renewal is due.

If your credit or debit card has expired or PayPal payment method is not active at the time of your renewal, your subscription will be cancelled and access to our reports and services revoked.

Group memberships price and payment can be negotiated directly with our representatives.

Delivery of our reports

Our “AmpGFX Reports” and “Real Time Briefings” are posted on our website when completed. An email is sent to all subscribers with the title, an executive summary, and a link to the website to view the whole report.

If you are a subscriber and you have saved your log-in details in your web browser, the report should automatically open when you click on the website link. Otherwise, you will need to log-in to the website with your log-in details to view the report.

The report may be printed from the website. We remind you that this is for your individual use and you agree not to redistribute the report without prior permission.

We do not have a regular schedule for the release of our reports. In most weeks we release two to three reports, although there will be around five weeks per year when reports may be more sporadic during which time we may be taking a break or travelling for marketing and client liaison.

We expect there to be from 80 to 125 reports per year of varying length and depth of analysis, of around 5 to 15 pages of market analysis and charts.

We provide no guarantee on the quantity or length of reports.

If for some unforeseen reason our research reports are unavailable for an extended period, we will consider you eligible for a credit or refund on a pro-rated amount for the period of non-service.

Free Trial Terms

When you sign up for a Free Trial, you will receive our reports for two weeks, around 3 to 6 reports. You will also be able to read our archive of past AmpGFX reports.

On registering for a free trial, you are subject to the same terms and conditions described above in this document for subscribers; including restrictions on sharing your login details and re-distributing reports.

At the end of your two-week period, your login details (email address) and password will no longer be able to access the reports, unless you subsequently subscribe to our “AmpGFX membership”.

Complaints

We try to adhere to the highest standards of service and conduct at all times. Nevertheless, we understand there may be times when you would like to make a complaint about our services. If you have a complaint about the service provided to you, please take one of the following steps:

Contact our customer service officer via email at:
greg.gibbs@ampGFXcapital.com

Or write to us at:

The Complaints Officer

Amplifying Global FX Capital Pty Ltd

P.O. Box 873

Queanbeyan, NSW 2620

Australia

We will try to resolve the complaint as soon as possible, but it will be resolved within 45 days, or it will be referred to the Australian Financial Complaints Authority (AFCA) a dispute resolution scheme which is authorised to deal with complaints in the financial and investment industry.

You may also contact AFCA to deal with complaints. Amplifying Global FX Capital is a member of AFCA (Membership Number: 46273). AFCA will facilitate discussions and negotiations between the parties to help reach an agreement and provide an independent adjudicator if necessary. The complaints resolution procedure is found on its website: AFCA.org.au